

## General cleaning and care instructions for laminate

### **Preventative measures**

Sufficiently sized textile clean-off zones of at least 4 to 6 running metres can reduce the amount of dirt brought into a property by up to 80%, significantly influencing the utility value of the flooring and the cleaning costs.

wineo laminate flooring should be cleaned regularly, with the nature and extent of the cleaning depending on the area of application and frequency of use.

Cleaning and protective measures during construction: During the construction phase, dust, sand and any other loose dirt should be removed with a broom or vacuum cleaner. Once laid, the surface should be protected with a suitable cover during subsequent interior construction work.

Following the installation process, the floor covering must be protected against damage via suitable protective covers in areas that are regularly frequented during the construction phase. Moisture trapped under items of furniture must be avoided.

Chairs, tables and furniture legs must be protected with suitable protector pads or underlay. You can purchase these from suppliers such as Wagner System GmbH, [www.wagner-system.de](http://www.wagner-system.de), or magiGLIDE, [www.magiglide.de](http://www.magiglide.de). In educational establishments, we recommend using protective pads supplied by VS-Möbelwerke, [www.vs-moebel.de](http://www.vs-moebel.de). As a precautionary measure, the lightest possible, non-migrating furniture gliders should be used.

Only use suitable chair and furniture castors in accordance with DIN EN 12529 (type "S" – soft).

Chair castors as well as chair and furniture gliders must be regularly maintained. Contact areas of chair and furniture gliders must lie completely flat and be rounded at the edges. Metal gliders can corrode when exposed to moisture and cause stains.

In the case of underfloor heating, the temperature of the surface covering must not persistently exceed 27 °C. This also applies if there is a carpet on top – trapped heat poses a danger!

### **Initial treatment**

There is no need to treat laminate floors. The surface does not require a protective film. Film-forming care products are prohibited as they impair use and make the surfaces harder to clean.

### **Everyday cleaning**

Clean the floor with a brush or vacuum cleaner to remove loose dust and dirt. Vacuuming is generally sufficient for everyday cleaning purposes. For more thorough everyday cleaning, we recommend using a cleaning agent such as CC-Dr. Schutz laminate cleaner or similar products. Please observe the instructions of the care product manufacturer!

When carrying out wet cleaning, please use water and cleaning agents sparingly (wipe with a damp cloth). Do not use any abrasive microfibres (scratching / scraping) to wipe the surface. Do not use film-forming cleaning agents.

For persistent stains, we recommend CC-Dr. Schutz Elatex stain remover or similar products.

## Room climate

Today man spends most of his time in closed buildings. Living, working, eating, sleeping - everything takes place indoors. The indoor climate is therefore important for human well-being and depends on various factors:

This also applies to maintaining the value of your floor covering, so please ensure a healthy room climate of approx. 20 °C at 50 - 65 % relative humidity. The use of suitable humidifiers based on the evaporation principle is recommended. If the recommended relative humidity is not reached for a longer period of time (this is particularly the case during the heating periods), the dimensions and shape of floor coverings that consist mostly of natural raw materials and are not firmly bonded to the substrate may change.

## General notes:

The compatibility of adhesive tape with laminate floor coverings should be checked in advance with the relevant manufacturer or the user of the floor covering.

The non-slip properties and safe-footing characteristics of floor coverings are significantly influenced by the application of dirt, cleaning frequency and the cleaning/maintenance products used. Please only use coordinated cleaning and maintenance products from one manufacturer. Abrasive cleaning powders, sanitary cleaners, acids and strong solvents can damage the covering surface or items of furniture.

All wineo floor coverings demonstrate excellent light fastness. This is verified and documented by independent institutes in accordance with international standards. It is not possible, however, to rule out the possibility of fading/changes in colour in areas exposed to strong UV light on a long-term basis. Sufficiently sized shades can be used to minimise or prevent fading and changes in colour.

Pigmented wound and hand disinfectants as well as hair dye or bleaching agents containing peroxide can cause irreversible discolouration. If you are unsure about using chemical colouring substances or food products, you should carry out a resistance test on an inconspicuous part of the flooring or on a not yet installed piece first. In case of doubt, please contact our service hotline.

This information is not intended to be exhaustive. Recommendations for products from the cleaning agent manufacturers are available on request. The cleaning work must be carried out in accordance with the guidelines of the German Federal Guild Association of the Cleaning Trade and with the state of the art.

For cleaning agent recommendations and further information, please contact us on +49 (0)5237 – 60 9 – 0 or visit us online at [www.wineo.de](http://www.wineo.de)